

reputation management

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Hi! I want to share my personal experience because I had the struggle with managing reviews across multiple platforms and locations. It used to take me hours to manually check feedback, and even then I'd miss important comments or respond inconsistently, especially to negative reviews. That started affecting how customers perceived the business, since people really pay attention not just to reviews, but to how brands respond to them.

What genuinely helped me was switching to GetPin. It gave me a single place to monitor all reviews, receive alerts, and respond quickly with a consistent tone using AI support. I no longer waste time jumping between platforms, and I feel much more in control of our online reputation. Since then, I've noticed better engagement from customers and stronger trust overall, which has clearly translated into more inquiries and sales.

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